

Be Spotted & Win! Cashier Incentive Programme

Frequently Asked Questions

1. What is the duration of the programme?

The programme duration is from 9 April 2021 to 31 December 2021.

2. How can the customer pay via NETS tap?

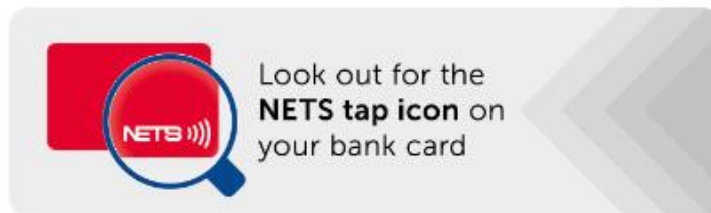
All the customer needs to do is **Tap** on a NETS terminal with a **NETS Contactless ATM Card**. Find out more on NETS Contactless ATM Cards [here](#).

3. Which NETS Contactless ATM Cards are accepted?

The following DBS, UOB, OCBC, HSBC, Maybank cards are accepted.



4. How do I identify a NETS Contactless ATM Card?



5. How do I qualify to participate in the programme?

Be spotted by our Mystery Shopper by executing the following actions:

- Prompting a customer to make a NETS tap transaction;
- Following which that same said customer performs a successful NETS tap transaction
- A NETS tap receipt is generated to confirm the transaction is made.

Refer to www.nets.com.sg/promotions/bespottedandwin for terms & conditions.

6. What to do if I won?

After being approached by our Mystery Shopper, winners to provide following details before being awarded the prize:

- Winning date;

- b. Winning time;
- c. Winning Participating Merchant outlet;
- d. Winner's name;
- e. Winner's last 4 digit NRIC;
- f. Winner's contact details; and
- g. Picture of the NETS tap transaction receipt.

Prize will be awarded to the winner and the Mystery Shopper will take a picture of the winner with the awarded Prize.

7. What is the prize?

1 x NETS FlashPay Card or Charm with a stored value of \$10.

Refer to www.nets.com.sg/promotions/bespottedandwin for terms & conditions.

8. Would I still qualify if I am approached by another (subsequent) Mystery Shopper if I have won before?

Maximum of one Prize per Winner for the duration of the Programme.

9. How do I know if I won?

You will be approached and notified by the Mystery Shopper.

10. How is the Mystery Shopping conducted

Mystery Shopping will be conducted daily from 9 April 2021 to 31 December 2021. During this period, Mystery Shopper(s) will conduct randomized visits to Participating Merchants.

Refer to www.nets.com.sg/promotions/bespottedandwin for terms & conditions.

11. When will I receive my prize?

You will receive your prize on the spot upon verification of submission of your particulars to the Mystery Shopper.

You will be required to have your picture taken with the awarded prize.

Refer to www.nets.com.sg/promotions/bespottedandwin for terms & conditions.

12. How to I process a NETS tap transaction?

Please refer to [transaction guide](#).