

Terms & Conditions for “Be Spotted & Win! Cashier Incentive Programme”

1. “**Be Spotted & Win! Cashier Incentive Programme**” (“**Programme**”) is carried out by Network for Electronic Transfers (Singapore) Pte Ltd (“**NETS**”) and is subjected to these terms and conditions (“**Terms**”).
2. The Programme is open to all Cashiers (“**Cashiers**”) at Participating Merchants.
3. The Programme is from 9 April 2021 to 31 December 2021 (“**Programme Period**”).
4. The full list of Participating Merchants can be found at [www.nets.com.sg/promotions/bespottedandwin] (“**Participating Merchants**”).
5. DBS, UOB, OCBC, HSBC, Maybank bank ATM and/or debit cards that are NETS contactless enabled issued by DBS, UOB, UOB, HSBC, Maybank or OCBC (“**Participating Banks**”) in Singapore shall qualify to participate in this Programme (“**Qualified NETS Contactless ATM Card**”).
6. The act of paying with a NETS Contactless ATM Card is termed “NETS tap”.
7. All Singaporeans, permanent residents and foreigners residing in Singapore are eligible to participate in the Programme.
8. A NETS appointed Mystery Shopper (“**Mystery Shopper**”) will conduct randomized visits at Participating Merchants' outlets. Subjected to compliance of point (9) and (10), Cashiers at Participating Merchants who are spotted by a Mystery Shopper executing the following actions:
 - a. Prompting a customer to make a NETS tap transaction;
 - b. Performs a successful NETS tap transaction
 - c. Generates the receipt as proof of NETS tap transactionwill win a 1 x NETS FlashPay Card or Charm with stored value of \$10 (“**Prize**”).
9. Cashier will be approached by the Mystery Shopper who will inform the Cashier that they have won a prize.
10. The Mystery Shopper shall record the following details prior to awarding the Prize to the Cashier, and the Cashier is deemed to consent to the disclosure of the following details to NETS upon the provision of such details to the Mystery Shopper, :-
 - a. Winning date;
 - b. Winning time;
 - c. Winning Participating Merchant outlet;
 - d. Winner's name;
 - e. Winner's last 4 digit NRIC; and
 - f. Winner's contact details

- g. Picture of the NETS tap transaction receipt
11. Following compliance of point (9) and (10), Cashiers will be known as "Winners". Prize will be awarded to the winner and the Mystery Shopper will take a picture of the winner with the awarded Prize.
 12. There will be a total of 3,000 Prizes to be won for the duration of the Programme.
 13. NETS appointed Xenium Pte Ltd ("**Agency**") for the purposes of:
 - a. Providing personnel to conduct randomized visits at Participating Merchants; and
 - b. Providing personnel for Mystery Shopper.
 14. Winners shall comply with any instructions specified by NETS. In the event a winner fails to comply with any other instruction or condition specified by NETS, the Prize may be forfeited at NETS' absolute discretion.
 15. Maximum of one Prize per Winner for the duration of the Programme.
 16. NETS reserves the right to forfeit the prize of any Winner(s) subsequently found to be disqualified.
 17. NETS assumes no responsibility for lost, misdirected, damaged, incomplete, illegible transactions that are processed late, incorrectly or as a result of electronic malfunction.
 18. Prizes are not transferable, exchangeable nor redeemable for other prizes.
 19. In the event that the Prize incurs any tax liability, such tax is the sole responsibility of the Winner.
 20. Actual Prize may differ from the image shown anywhere during the Programme or in any communications or publications relating thereto. The Winner shall not have any right to make any claims or demands against NETS in connection with such variances.
 21. By participating in this Programme, Winners are also giving consent to NETS in releasing their names and contact information (e.g. mobile number, email address and address) for the purpose of announcing the winners on NETS website, redemption of the Prize and submitting an audited statement of account for the Programme the Singapore Police Force under the Common Gaming (Exemption) Notification 1997 / Remote Gambling (Exempt Persons) Order 2015.
 22. All Winners must be contactable at a Singapore telephone number for the duration and after 6 months of the Programme Period, for NETS or Agency to verify or re-obtain their full particulars.
 23. All results will be announced on www.nets.com.sg. NETS decision shall be final and no correspondences will be entertained.

24. Prizes, if not fully redeemed at the end of the Programme Period, will be forfeited and donated to a charity organization of NETS' choice.
25. Employees and agents of NETS engaged in connection with the development and operation of the Programme are not eligible to enter the Programme.
26. NETS reserves the right to disqualify an otherwise eligible Cashiers in the event that NETS in its absolute discretion believes that the particular Cashier may have contravened, will contravene or has contravened any of these Terms and/or may bring NETS into disrepute. In the event the Prize has already been awarded to such a Cashier, the Prize must be returned to NETS at the Cashier's cost and expense.
27. NETS may at its discretion, at any time replace or substitute the prize with any other prize of equal or lesser value selected by NETS.
28. NETS reserves the right at its discretion, to vary, delete or add to any of these terms and conditions from time to time without notice.
29. NETS reserves the right to partially or completely cancel, terminate or suspend the Programme for any reason without any liability whatsoever.
30. NETS's decisions on all matters pertaining to the Programme are final and binding. No further correspondence regarding the Programme, these Terms or any decision made by NETS in connection therewith and/or the results will be entertained. NETS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.
31. NETS shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Programme and/or any of the Prizes.
32. NETS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change or deletion. Participation in the Programme shall constitute acceptance of these Terms and any amendment(s) thereof.
33. By entering this Programme, participants acknowledge that they have read and understood NETS' Data Protection Policy (as published in NETS' website), and consent to the collection, use and disclosure of their personal data by NETS for the purposes set out in these Terms. Please visit <https://www.nets.com.sg/policies/data-protection/> for the full version of NETS' Data Protection Policy.

