

**Frequently Asked Questions
NETS Chinese New Draw
(8 January – 26 February 2021)**

1. How do I qualify for this promotion?

- a. From 8 January 2021 to 26 February 2021, simply spend a minimum of \$38 in a single receipt, with your DBS/POSB, HSBC, Maybank, OCBC, Standard Chartered or UOB NETS bank card to qualify for the promotion.
- b. From 8 January 2021 to 26 February 2021, simply scan the NETS QR code and make a minimum transaction of \$38, via Participating Bank Mobile Applications to qualify for the promotion.

2. If I spent \$38 at a convenience store and \$76 at a supermarket, how many chances can I get?

You will receive two (2) chances. One (1) chance from the convenience store and one (1) chance from the supermarket respectively.

3. Which are the participating merchants?

Any physical store classified under the grocer sector, falling within the Singapore Standard Industrial Classification (SSIC) description of a supermarket, mini-mart, convenience store and/or provision shop in Singapore that accepts NETS Bank Card payment. [List of participating merchants](#)

4. Is this promotion open to NETS employees and their family members?

Yes.

5. What are the prizes for the lucky draw?

Lucky winners will receive limited edition Zodiac NETS FlashPay Cards worth between \$88 and \$1,888!

- a. Grand Prize: \$1,888 x 10 winners
- b. Second Prize: \$888 x 20 winners
- c. Third Prize: \$288 x 70 winners
- d. Consolation Prizes: \$88 x 100 winners

6. How many winners will there be?

There will be 200 winners.

7. Can I win more than once?

No, each customer will only be entitled to one prize.

8. When is the lucky draw date and where will the draw be held?

The draws will be held on 10th March 2021 at the NETS office at 298 Tiong Bahru Road, #05-00, Singapore 168730

9. How will I know if I am one of the winners?

Winners of the lucky draw will be notified by NETS or the participating banks via call / SMS/ email / redemption letter by 26th March 2021. The list of winners will also be published on NETS website by 31 March 2021.

10. How do winners collect the prize?

Winners will need to collect their prize from NETS office at 298 Tiong Bahru Road #06-01/06 Central Plaza Singapore 168730 before 30 April 2021. Collection is on Mondays to Fridays, 8.30am to 5.30pm.

11. I am unable to collect the prize. Can I authorise someone else to collect it on my behalf?

Yes, you can sign a letter of authorisation to authorise another person to collect the prize on your behalf.

12. Can I exchange the prize for cash?

Prizes are not transferable, exchangeable, resaleable nor redeemable for other prizes.

13. I do not wish to participate in the lucky draw. What should I do?

You may opt out of the NETS Chinese New Year Zodiac NETS FlashPay Card Lucky Draw by emailing to marketing@nets.com.sg with your full name, email address, contact number and bank name before 26 Feb 2021.

14. What kind of personal information will be used for the purpose of the Lucky Draw?

Your full name and/or partially masked contact information (e.g. mobile number, email address, mailing address) may be used for the purpose of verifying your identity and contacting you to claim the prizes, as well as for publishing the results.

15. Who is the organiser of the Lucky Draw?

Network For Electronic Transfers (Singapore) Pte Ltd (NETS) is the organiser of the Lucky Draw. The NETS' office is located at 298 Tiong Bahru #06-01/06 Central Plaza Singapore 168730.

16. Where can I get more information about the Lucky Draw?

For the full terms and conditions, please view the Terms & Conditions page, or visit <https://www.nets.com.sg/promotions/cnyluckydraw> for further information.