

## Frequently Asked Questions

### “Get \$3 off your ComfortDelGro taxi ride with NETS Click” Promotion

**1. When is the promotion period?**

This promotion is valid from 19 Nov to 31 Dec 2020, both dates inclusive.

**2. Who can participate in this promotion?**

This promotion is open to **new NETS Click users** on the ComfortDelGro Booking App paying for their taxi rides during the promotion period.

**3. How do I qualify for this promotion?**

A \$3 promo code will be issued when a new user registers a NETS enabled bank card in the NETS Click feature on the ComfortDelGro Booking App for the **first time** and is **limited to the first 40,000 first time users**.

**4. How do I use the promo code?**

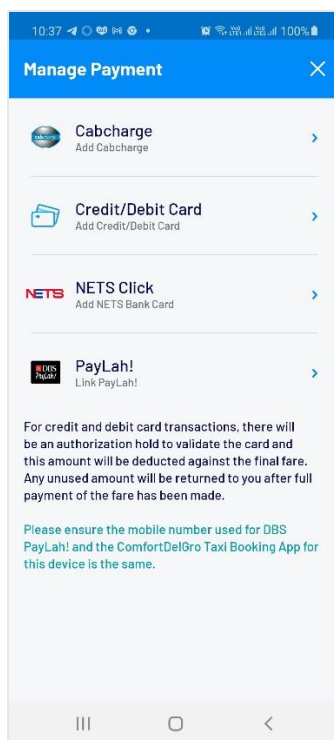
Taxi booking or “Pay for Street Hail” must be charged to NETS Click on the ComfortDelGro Booking App. Users must enter the promo code into the “Promo Code” field and submit together with the booking for the ride to be entitled for the promotion. The \$3 promo code is limited to 1 redemption per user only.

**5. How do I register for NETS Click?**

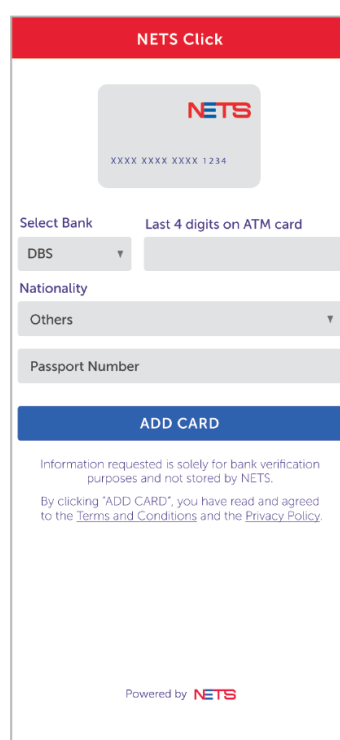
To register for NETS Click:

- Step 1: Select “Manage Payment” on the ComfortDelGro Booking App
- Step 2: Select “NETS Click” and add your preferred NETS bank card
- Step 3: Start using NETS Click to pay for your taxi rides

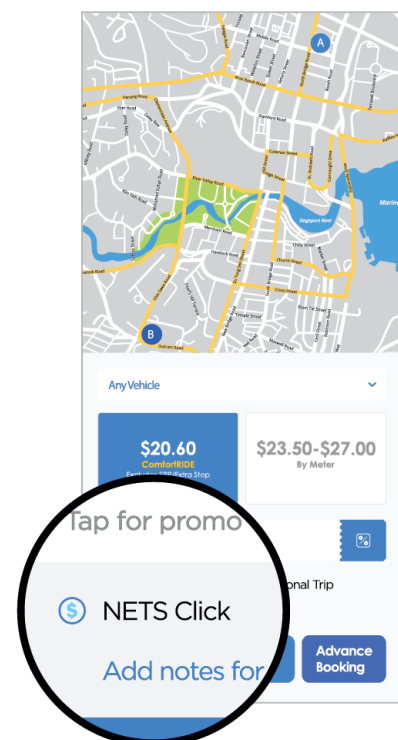
**Step 1**



**Step 2**



**Step 3**



**6. Which taxi rides are applicable for this promotion?**

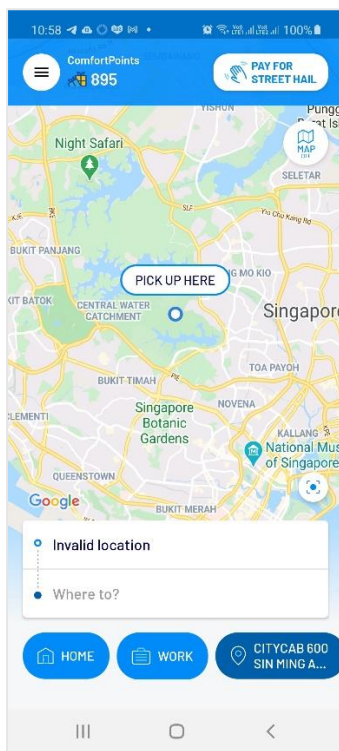
This promotion is applicable for both taxi bookings and street hail under “Pay for Street Hail” on the ComfortDelGro Booking App.

**7. How do I pair my street hail ride with NETS Click?**

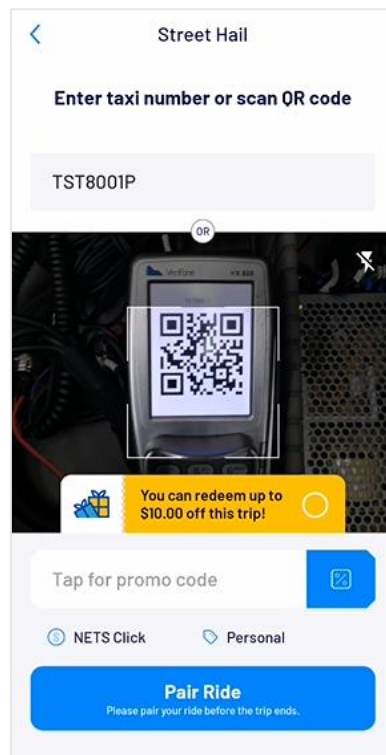
To pair your street hail ride with NETS Click:

- Step 1: Select “Pay for Street Hail” on the ComfortDelGro Booking App
- Step 2: Enter the taxi number or scan the QR code of the taxi to pair your ride
- Step3: Your ride has been successfully paired

**Step 1**



**Step 2**



**Step 3**

