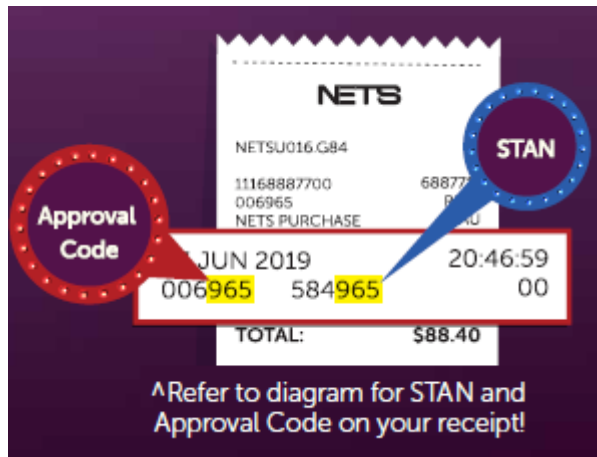


## Frequently Asked Questions

### NETS more Get More: Consumer Incentive (Little India) – Match STAN and Approval Code to Win \$100 promotion (12 October 2019 – 31 December 2019)

#### 1. How do I qualify for this promotion?

Simply pay with NETS at participating remittance and money changer outlets. You will be issued with a NETS receipt. Check the last 3 digits of the STAN and Approval Code. If the codes are identical, you are qualified to win \$100 cash prize.



#### 2. What information do I need to submit?

Send a WhatsApp message with the photo of the receipt and the last 4 characters of your NRIC/passport/FIN to 9148 7840 for validation by **5 January 2020**

#### 3. Can I win more than one cash prize?

Yes, as long as the STAN and Approval Code of your receipt(s) are identical, you are qualified for more than one prize. Each matching receipt will qualify for \$100 cash prize capped at the 1<sup>st</sup> 100 redemptions.

#### 4. Where/how/when will I receive the \$100 cash prize?

Upon validation, you will receive a confirmation message from 9148 7840 to initiate the PayNow transfer to your bank account linked with your mobile number. NETS will transfer the cash prize within 14 days of validating your winning receipt submission.

#### 5. Do I need to mail the physical receipt to NETS to claim the cash prize?

No, sending the physical receipt to NETS is not required.

#### 6. How will I know if I am one of the 1<sup>st</sup> 100 winners?

Upon submission of the WhatsApp message to 9148 7840, you would receive a confirmation reply from this number.



**7. Who should I contact if I don't receive the cash prize within 14 days of my submission or I just need more information?**

Please email our Customer Service at [info@nets.com.sg](mailto:info@nets.com.sg) or call our hotline 6274 1212.

**8. What if I don't have PayNow or if my PayNow is not linked to my mobile number?**

Crediting of cash prizes is only through PayNow.

**9. Is this promotion open to NETS employees and their family members?**

Yes.

**10. Which are the participating merchants?**

For the list of participating merchants, please click [here](#).